

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matter of)	
)	
The Use of N11 Codes and Other)	CC Docket No. 92-105
Abbreviated Dialing Arrangements)	

REPLY COMMENTS OF Minnesota Department of Transportation

The Minnesota Department of Transportation hereby submits its Reply Comments to the Comments filed to refresh the record regarding reconsideration of the Commission's designation of the 211 and 511 abbreviated dialing codes. ...

I. Minnesota 511 Implementation Status

Minnesota has been operating a statewide 511 phone service since July 2002. The service includes information out road conditions, road/weather information, and events on all Interstates, U.S., and State Highways. The information is specific to the road. The 511 service replaced a dedicated phone system that only provided road/weather information for regional areas, with no information available via phone for specific roads and no information about congestion, accidents and construction.

The peak call times are during adverse weather, with adverse weather impacting six months per year. During non winter months call volume has increased from an average of 15-20,000 calls in 2003 to 25 to 35,000 calls per month in 2004. In winter months, calls can routinely exceed 60,000 calls per month. Call volumes were not comparatively tracked with the system that existed before 511, however they were significantly lower.

We have received very favorable public comments about the system and our market research indicates a favorable rating of the system.

Minnesota continues to invest in the content that feeds the 511 system. Over the next year there will be several improvements that will add information which will attract more daily commuters as users of the system. Minnesota has dedicated funding to both maintain the operations and add improvements to the system.

Conclusion

In conclusion, the Minnesota Department of Transportation believe that the 511 service is a very good service for the public. Our system provides useful information about conditions for a high majority of the trips made in the state and is available for all travelers in our state. We continue to invest and expand in our 511 system; and we have not experienced the issues identified by the Petitioners in our state, thus we do not support additional rulemaking at this time.